



**SWeeDee begins
providing solid waste
collection services
to Scott, LA
July 2, 2007.**

PLANS FOR CANS

HOW & WHEN ARE CARTS BEING DISTRIBUTED?

Carts are assigned an address by a serial number that is hot stamped on the cart. Collection in the wheeled cart begins July 2, 2007 or your first regular garbage collection day the week following delivery.

WHAT DO I PUT IN MY GARBAGE CART & HOW OFTEN IS IT COLLECTED?

Household garbage should be bagged before placing in the cart. When placing your garbage, yard waste, or bagged or loose grass, leaves or small branches in the garbage cart, it must be placed in plastic bags. This will keep your cart clean and minimize odors. Do not put hot ashes or coals, recyclable items, household hazardous waste and medical waste in your cart. You will receive an "OOPS" card if you place incorrect items in your garbage cart. Do not overfill the carts. The lids must remain closed to prevent littering, allow for automated collection and help to control odor and varmints. Residents are not allowed to reload the cart for additional service on their collection day. You should occasionally hose out your cart.

HOW DO I DISPOSE OF TRASH THAT DOESN'T FIT IN MY CART?

Solid waste too big, bulky or heavy to fit in the garbage cart is considered trash and includes furniture, large household waste, yard waste, woody waste, pallets, homeowner generated remodeling debris, bicycles, lawn mowers, trimmer, mattresses, water heaters, loose items in open boxes, toilets, carpeting, fencing, lumber, etc. Those items are to be picked up separately by different equipment. Trash should be placed three feet away from your cart. Do not put large items on top of or mixed in with yard and woody waste. *Residents pay a fee directly to SWeeDee for this service, in addition to any regular garbage fees.* To request pickup and fee information, call SWeeDee at 1-800-693-4866.

WHEN DO I PLACE MY CART AT CURBSIDE FOR PICKUP?

You should move the carts to the front curb the night before your collection day, but no later than 5:00 a.m. on your collection day. Promptly remove your cart from the curb.

WHERE DO I PLACE THE CART ON COLLECTION DAY?

Place the cart near or on the curb and at least three feet away from your mail box, utility poles, trees, gas or water meters, fire hydrants, cars, sprinkler heads or anything collection equipment could damage. If you have a ditch, place the cart on the street side of the ditch, if possible. Always place the cart at curb with wheels and handle towards your residence. When your cart is delivered, it will be placed at the best location for pickup. Do not leave the cart on the street or in the alley where it may be stolen or damaged.

WHAT IF I DON'T KNOW MY GARBAGE COLLECTION DAY?

You can find out your garbage pickup day by logging on to WWW.SWEEDEE.COM. You may also call SWeeDee @ 1-800-693-4866 for garbage pickup day.

MAY I CONTINUE TO USE MY OLD CART OR GARBAGE CAN?

No. The roll-out carts provided by SWeeDee are especially designed to withstand the forces of the mechanical gripper and vehicle-lifting arm. For this reason, the automated truck will pick up only the new carts. Old, empty garbage cans may be set out at the curb for disposal 30-days after automated collection begins in your neighborhood. Mark the can clearly with a large "X" and place it out with your trash for weekly collection. You may use paint or tape to make the "X". The can MUST be empty and



WHAT HAPPENS IF MY FAMILY MOVES?

The carts belong to SWeeDee and must remain at your former residence.

WHAT SIZE CARTS ARE AVAILABLE AND WHAT DOES IT COST?

Initially, upon the introduction of the new system, each household will be given a 96-gallon cart. The 96-gallon cart should provide adequate capacity for an average household. There will be a \$60.00 charge for a second-time exchange, or to order an additional cart (limit one extra cart/resident). Residents will be charged the \$60.00 for extra cart

HOW OFTEN WILL GARBAGE BE COLLECTED?

Household garbage placed in the wheeled garbage carts will be picked up One time per week on your garbage collection days.

WHAT ABOUT PARKING ON COLLECTION DAYS?

Do not park at the curb on collection day. If a car is blocking the safe collection of your garbage by the automated equipment, then the driver will not pick up at that time. You will not receive collection service. In order to be serviced, all carts should be placed at least three feet from vehicles, trees, etc. as discussed previously. In those few locations where parking is an extreme problem, or where sidewalks are narrow, place carts on the driveway or next to the curb with the wheels against the curb, and park so as to accommodate the new system. When delivered, your wheeled cart will be placed in the correct position for collection.

WHAT IF MY CART IS STOLEN, DAMAGED OR DESTROYED?

The wheeled cart is the property of SWeeDee or the city and must not be painted, abused, mutilated, altered or modified in any way. If the cart is damaged or stolen the following policy applies: If the damage is your fault, you will be required to pay for a replacement. For example, any cart that is destroyed by hot ashes or coals shall be the responsibility of the customer, and it shall be replaced at the customer's expense. If the collection contractor damages your cart it will be replaced at no charge. Stolen carts must be reported to the police department.

WHAT IS THE SERIAL NUMBER STAMPED ON MY CART?

Each address has a cart "assigned" to it, indicated by the serial number stamped on your cart. This helps residents keep up with their cart, and helps SWeeDee or the CITY locate lost carts and return them to their proper home.

WHAT IF MY COLLECTION DAY FALLS ON A HOLIDAY?

Holidays observed are Mardi Gras, Thanksgiving, Christmas, and New Year's. Garbage will be collected on your next collection day (for example, if your collection day is Tuesday it will be collected Wednesday. All collection is moved back one day). Make up contracts will collect 24 to 48 hours after the holiday.

HOW DO I DISPOSE OF HOUSEHOLD HAZARDOUS WASTE (HHW) SUCH AS PAINT AND MOTOR OIL?

Do not place HHW (flammables, paint, poisons, motor oil, etc) inside the cart. You may contact your local DEQ office for proper disposal.

"Life is NEATER and SWEETER with SWEEDIE"
1-800-693-4866 • sweedee.com